

## QUALITY AND ENVIRONMENT POLICY

The Management of the company has determined its Quality and Environment Policy based on the satisfaction of its Customers, delivering the products with the highest quality warranty according to the contracted requirements and the minimum internal cost, and minimizing the environmental impacts.

The scope of the activity of Komtes Group covers Design, Manufacturing and Supply of a wide range of Fire Protection Systems.

The products / services made by Komtes group are the end result of all the technical and human efforts, aimed at fully satisfying the expectations of its customers and preserving the environment, being the benefits obtained a measure of the efficiency of the Company, allowing its survival and development.

Our aim is the continuous improvement. So we must ensure that the needs of our customers are correctly interpreted and transmitted in the company, in order to achieve their permanent satisfaction and to ensure the protection of the environment.

To achieve this aim the following guidelines should be followed:

Consider Quality Management as essential and make staff responsible for Quality.

Customers are the main center of our activity, since the work is done by and for the customer, always according to the applicable directives and product regulation.

The continuous improvement is essential for success and effectiveness of the Quality and Environment Management System implemented for performance improvement.

Provide specific resources so that all staff can identify and remove obstacles to improve the quality of their work and avoid environmental impacts.

Instruct all staff on principles and methods through participation to improve the management system.

Comply with legal requirements and other voluntary commitments acquired by management.

Commitment to the protection of the environment, including prevent pollution through the development of procedures and instructions for action.

This Policy will be distributed from the Management to all members of the company and will be available to the concerned parties, so that once understood is applied and kept up to date by all levels of the organization. In addition, the Policy is revised for its continued suitability in the System Review by Management.

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